



## Protecting your information on Facebook and other social media platforms.

At S&T Bank, your safety and security are of the utmost importance. We recently received an alert that an individual received a friend request from a page claiming to be S&T Bank. We want to assure you that this was not our official page and **we do not send out friend requests**. We are grateful that this individual recognized this as an imposter and took the necessary steps to report it to Facebook and to us.

This serves as a reminder for all of us to be vigilant and cautious when it comes to social media. If you or someone you know receives a friend request from us, or any other imposter page, we urge you to take the following steps:

- First, click on the **three dots** next to *Add friend* and *Message* on the imposter page.
- Then, select **Report Profile** and choose **Pretending to be something** followed by **A Business** (or *appropriate answer*).
- From there, type in **the real page name** to report the fake page.

We hope that by sharing this incident, we can all be more aware and better equipped to protect ourselves on social media.

### Below are some tips to keep your social media accounts secure:

- **Protect your password.**
  - Do not use your Facebook password anywhere else online, and never share it with other people.
  - Your password should be hard to guess, so do not include your name or common words.
- **Never share your login information.**
  - Scammers may create fake websites that look like Facebook and ask you to log in with your email and password.
  - Always check the website's URL before you enter your login information. When in doubt, type *www.facebook.com* into your browser to get to Facebook.
  - Do not forward emails from Facebook/Meta to other people, since they may have sensitive information about your account.
- **Log out of Facebook when you use a computer you share with other people.**
- **Do not accept friend requests from people you do not know.**
  - Scammers may create fake accounts to friend people.
  - Becoming friends with scammers might allow them to spam your timeline, tag you in posts and send you malicious messages.
  - If you suspect you were friended by a fake account, follow the steps above to report it.
  - **REMEMBER: S&T Bank will never send you a friend request.**
- **S&T Bank will never reach out via phone, text, email, social media or private message to ask you for account information.**

Source: [https://www.facebook.com/help/213481848684090?helpref=about\\_content](https://www.facebook.com/help/213481848684090?helpref=about_content)